



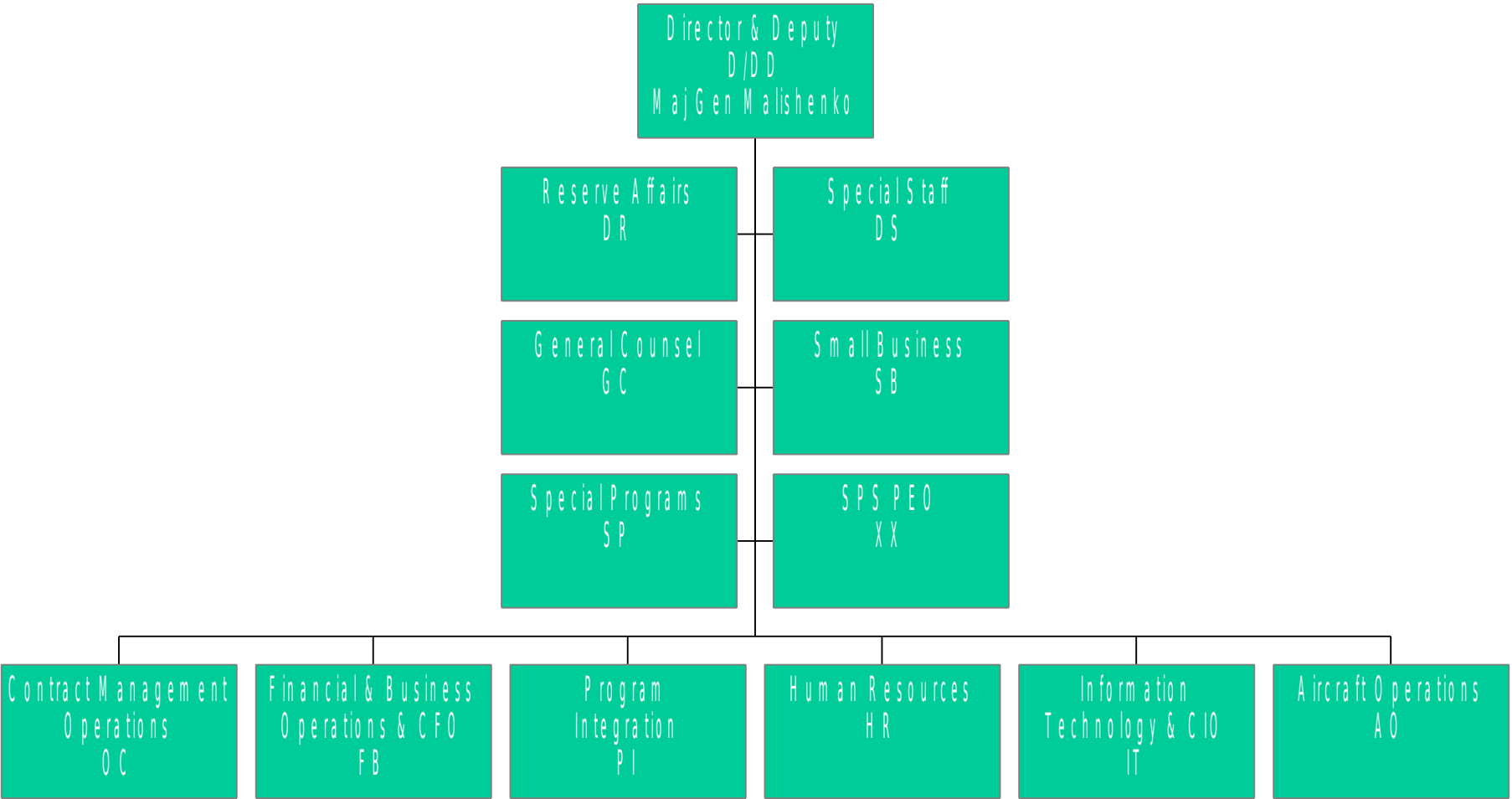
DCMA Business Plan Workshop

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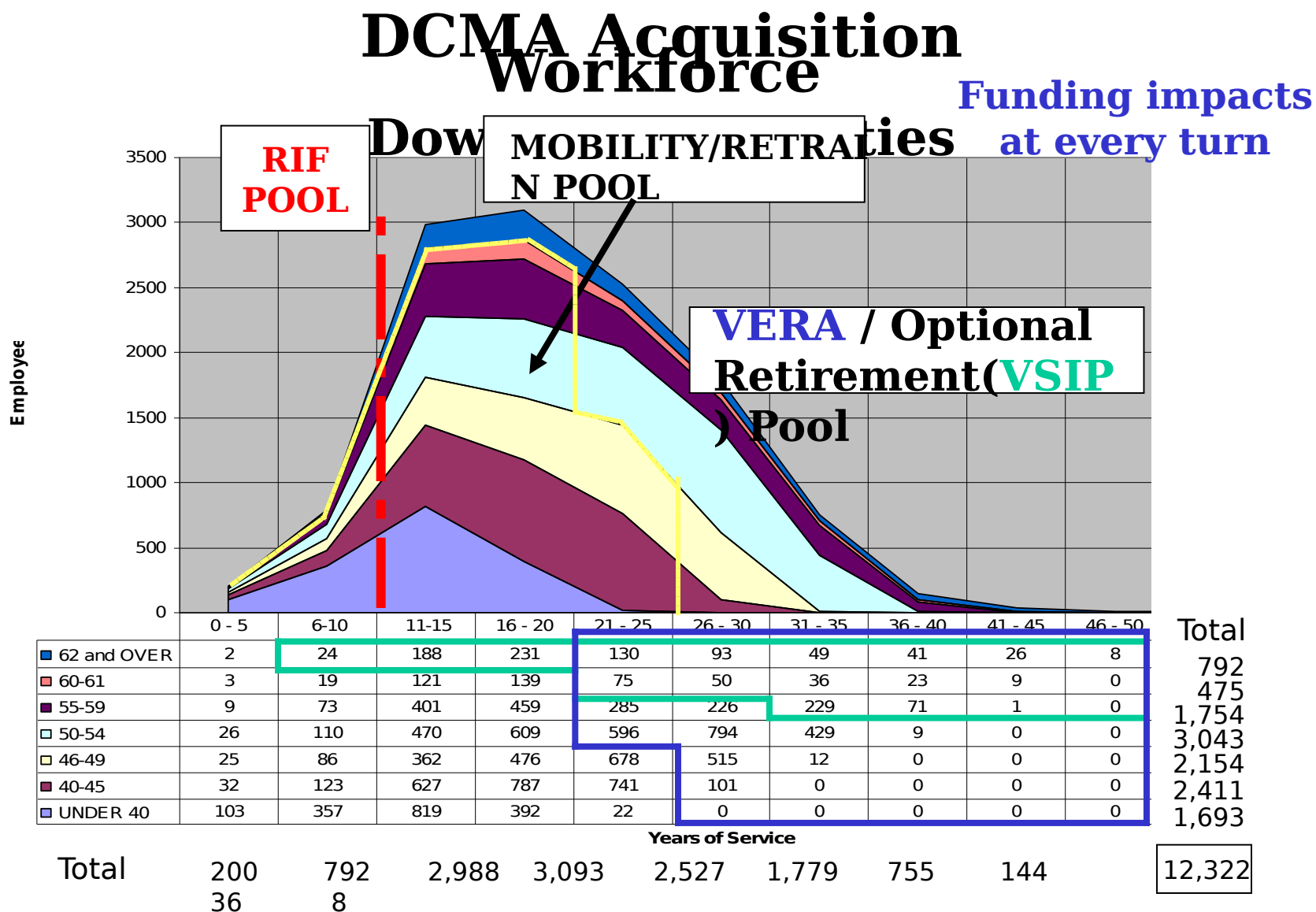
- **Vision**
 - DCMA people, teaming to provide world class contract management services.
- **Mission**
 - ▮ Provide customer-focused contract management services--throughout the acquisition life cycle--around the clock, around the world.
- **Goals**
 - ▮ Deliver great customer service.
 - ▮ Lead the way to efficient and effective business processes.
 - ▮ Enable DCMA people to excel.

DCMA Headquarters Organization

Defense Contract Management Agency



Current Workforce Demograp



Service Sets

- What we do for our customers

Integrated Management System Framework

DCMA Service Sets

Pre-Contractual Advice Services

Major Program Services

Risk Assessment Services

Product Support Services

Delivery Services

Pricing/Modification Services

Bus & Fin Systems Services

Flight Ops Services

Payment & Fin Mgmt Services

Contract Closeout Services

Right Item

Right Time

Right Price

One Book Process Definition

PLAS Reporting by Process

Activity Based Management

**Command-wide
Performance Contracts**

Accountability for results

- **People**
 - **People are the foundation of our success and our most valuable asset.**
- **Service**
 - ▮ **One focus: customer focus.**
- **Excellence**
 - ▮ **Doing things right the first time.**
- **Integrity**
 - ▮ **Operating with the highest standards of ethical conduct.**
- **Innovation**
 - ▮ **Seeking improvements that add value for our customers.**

Internal Risk Management

How does it fit into our IMS?

